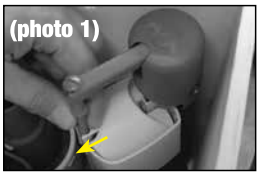
TROUBLESHOOTER JOLLYFILL 15/16

PROBLEMS	CAUSE	SOLUTIONS
THE CISTERN IS NOT FILLING	• The water supply is off	• Turn on water supply
	• The inlet valve is shut off and does not open	• Check all moving components move up and down freely. If not unclip the rod from the float (photos 1 and 2). Reclip it in correct way (photos 3 and 4)
	• The filter restrictor has some debris	• Wash the filter restrictor (photo 7) in conformity with the instructions described on the back. NB - The filter must be replaced
LEAK FROM THE FLUSHING INTERNAL VALVE OVERFLOW	• The high level of the float basin is higher than the top level of the overflow	• Flush the cistern. Turn the water supply off. Unclip the adjustment rod from the float (photos 1 and 2) • Push on the float in order to make it go down • Clip the adjustment rod on the float in the correct way (photos 3 and 4) • Check that the water level is right (photo 5)
		• If the problem persists, please check points below re Inlet Valve not shutting off
THE FULL FLUSH OR THE HALF FLUSH IS NOT SUFFICIENT	• The water height is too low in the tank	• Flush the cistern. Turn off water supply. Unclip the adjustment rod from the float (photos 1 and 2) • Raise the level of the float basin on the body • Re clip the adjustment rod on the float in the correct way (photos 3 and 4) • Check the flush is sufficient
		• The mechanism is designed to disburse the water from the tank into the pan, should the cistern not have enough water to clear the pan, please call the sanitaryware manufacturer
THE CISTERN IS FILLING VERY SLOWLY (On installation)	• The diaphragm has some debris because the dirt and loose particles in the pipe work have not been flushed through the tap before having turned water on	• Wash the diaphragm in conformity with the instructions described on the back (photo 6). Before turning water on, ensure that one cold water tap is open so that dirt and loose particles in the pipe work are flushed through the tap
	• The filter been incorrectly assembled in the valve	• Be sure to refit the filter correctly in position
THE INLET VALVE DOES NOT SHUT OFF OR SHUTS OFF VERY SLOWLY (On installation)	• The filter restrictor has some debris	• Wash the filter restrictor (photo 7) in conformity with the instructions described on the back
	• The float is completely outside the float basin	• Unclip the red adjustment rod from the float (photos 1 and 2). Reclip it in the correct way (photos 3 and 4)
THE INLET VALVE DOES NOT SHUT OFF OR SHUTS OFF VERY SLOWLY (After a few months of using)	• The filter restrictor has some debris	• Wash the filter restrictor (photo 7) in conformity with the instructions described on the back
	• The diaphragm has some debris	• Wash the diaphragm (photo 6) in conformity with the instructions described on the back
	• The diaphragm is damaged	• Replace the diaphragm washer
LEAK FROM THE BACK NUT	• The back nut is not tightened enough	• Re tighten the back nut (photo 8)
	• The rubber washer is missing on the inlet valve	• Assembly the rubber washer on the valve (photo 9)
	• The rubber washer is damaged	• Call a plumber



Helpline number
tel : 042 243 6000

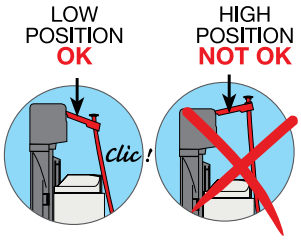
(photo 1)



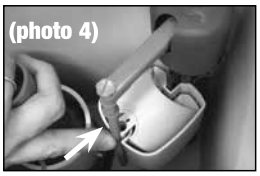
(photo 2)



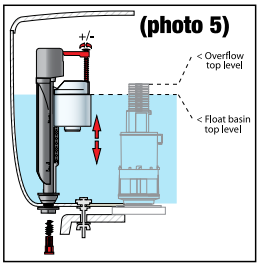
(photo 3)



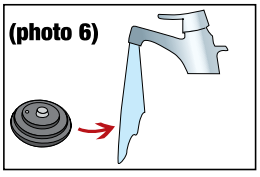
(photo 4)



(photo 5)



(photo 6)



(photo 7)

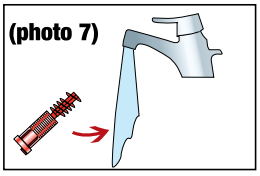
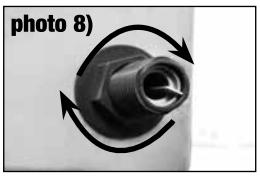
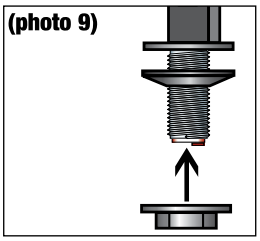
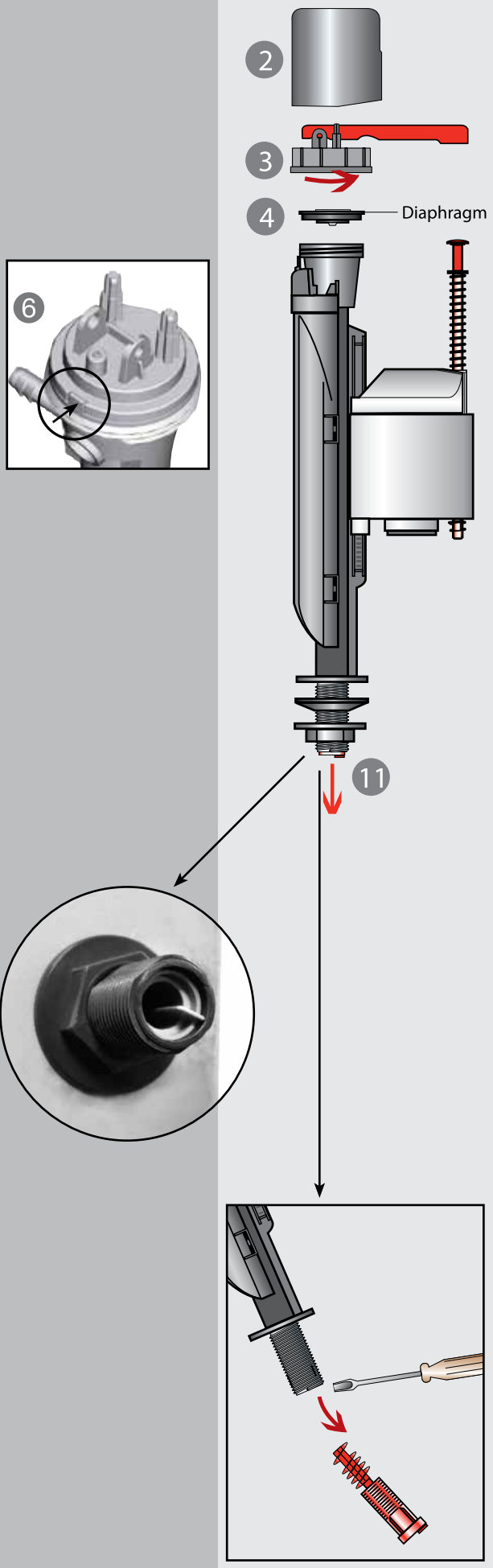


photo 8)



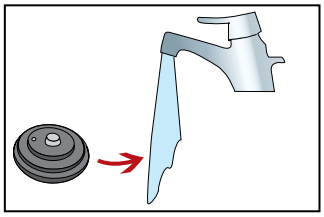
(photo 9)





CLEANING OF DIAPHRAGM

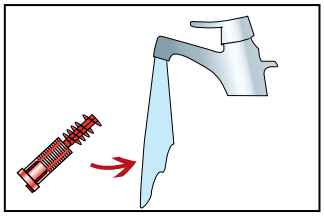
1. Turn off water
2. Remove cover
3. Unscrew retaining nut
4. Remove diaphragm
5. Wash diaphragm in luke warm and assemble in reverse order



6. Screw retaining nut and tighten. Ensure it is correctly positioned
7. Assemble cover on nut and ensure it is clipped fully on nut
8. Turn on water supply and ensure the valve operates correctly

CLEANING OF FILTER RESTRICTOR

9. Turn off water
10. Disconnect the water supply pipe
11. Remove filter restrictor
12. Wash filter restrictor



13. Assemble filter restrictor into thread area
14. Turn on water supply

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